

How to report food from a **FOOD SERVICE PROVIDER** thought to have triggered an allergic reaction/anaphylaxis

1. First manage the allergic reaction/anaphylaxis
2. Then report the reaction to help benefit others

Check: did you clearly disclose your food allergy?
If yes, proceed with reporting a complaint

If possible, take a photo, keep the suspect food and take it home – label it **DO NOT EAT** then freeze it

Note where and when the meal was purchased and keep your receipt

Make a written record of the whole incident including medical treatment as soon as possible after the reaction – include conversations with staff and their responses

Contact Allergy & Anaphylaxis Australia for assistance in reporting – call 1300 728 000 or email coordinator@allergyfacts.org.au

Contact your state/territory health department or food authority

Provide a small portion of the suspect food to the authorities if requested, but ensure you keep a portion